

TV Wall Mount and Entertainment Shelf

Instruction Manual



SKU: MOUNT-VW11



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/mount-vw11>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



www.vivo-us.com
Chat live with an agent!



309-278-5303

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

PACKAGE CONTENTS



A (x1)
TV Plate



B (x2)
TV Bracket



C (x2)
Hanger



D (x1)
Mounting Bracket



E (x1)
Glass Shelf



F (x1)
Shelf Support



G (x4)
M4x12



H (x4)
M5x12



I (x4)
M6x12



J (x4)
M8x16



K (x4)
18x6.5x1.5
Washer



L (x6)
Washer



M (x6)
M8x60



N (x6)
M10x50



O (x4)
12x6.5x1.5



P (x2)
M6x25



Q (x4)
M6 Nut



R (x1)
Bracket



S (x3)
M5x12



T (x2)
M6x35



U (x1)
4mm Allen
Wrench



V (x4)
Support
Pad



W (x1)
2.5mm Allen Wrench

NOTE: NOT ALL HARDWARE INCLUDED WILL BE USED

CAUTION!

DO NOT INSTALL INTO DRYWALL ALONE. VERIFY YOUR WALL CONSTRUCTION. USE WOOD STUDS TO MOUNT. We include mounting for brick and concrete walls. If unsure, please contact us at vivo-us.com, email at help@vivo-us.com, or call us at 309-278-5303.

TOOLS NEEDED



Drill



**Phillips
Screwdriver**

DO NOT EXCEED WEIGHT CAPACITY.

Failure to do so may result in serious injury.

**100lbs
(45.34kg)**

WARNING: CHOKING HAZARD

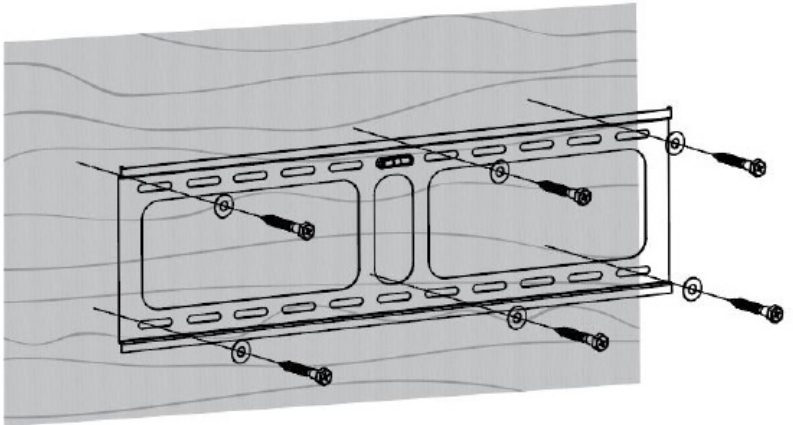
SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

ASSEMBLY STEPS

STEP 1

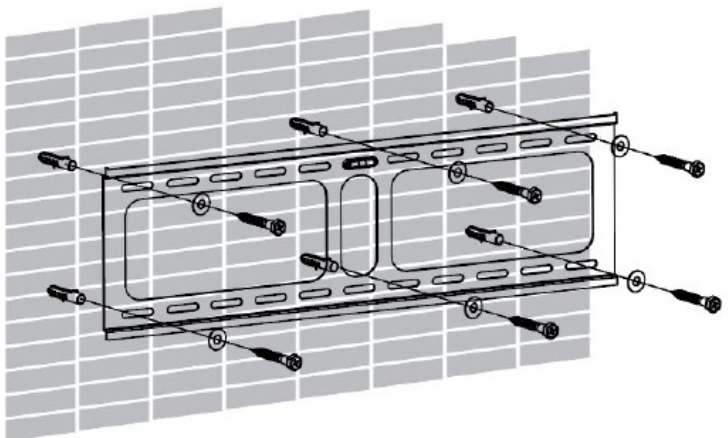
OPTION A: Wood Wall

Use TV plate (A) to mark mounting locations on wall for drilling. Use of a stud finder is highly recommended. Drill 1.2" deep holes with a 3mm or 1/8" drill bit, and anchor TV mounting plate (A) to wall using screws (M) and washers (L).



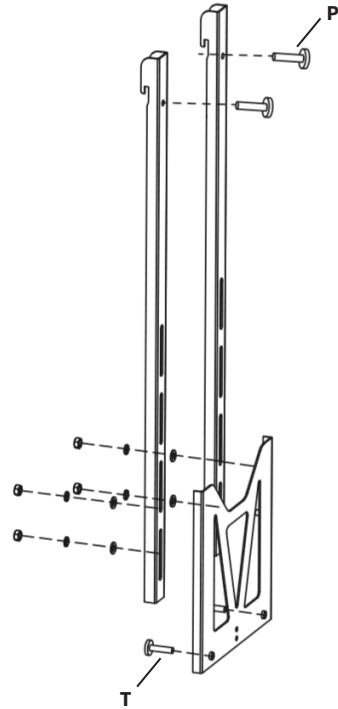
OPTION B: Concrete Ceiling

Use TV plate (A) to mark mounting locations on wall for drilling. Drill 2.4" deep holes using 10mm or 13/32" drill bit. Press anchors (N) into wall, and anchor TV mounting plate (A) to wall using screws (M) and washers (L).



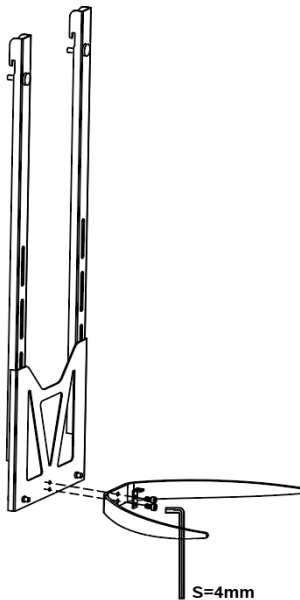
STEP 2

Assemble mounting bracket (**D**) to hangers (**C**) at desired height using nuts (**Q**) and washers (**O**).
Screw plastic thumb screws (**P**) through front of hangers (**C**) and thumb screws (**T**) through back of shelf mounting bracket.



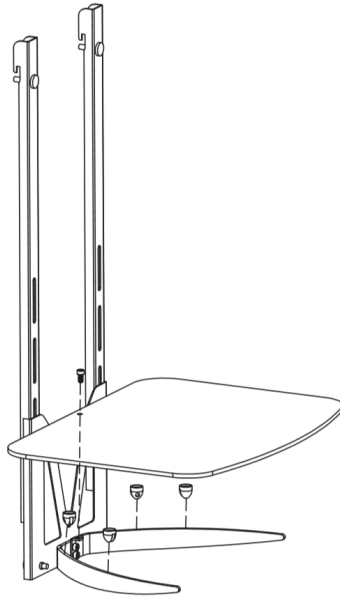
STEP 3

Assemble shelf support (**F**) and L bracket (**R**) to shelf mounting bracket with screws (**S**).



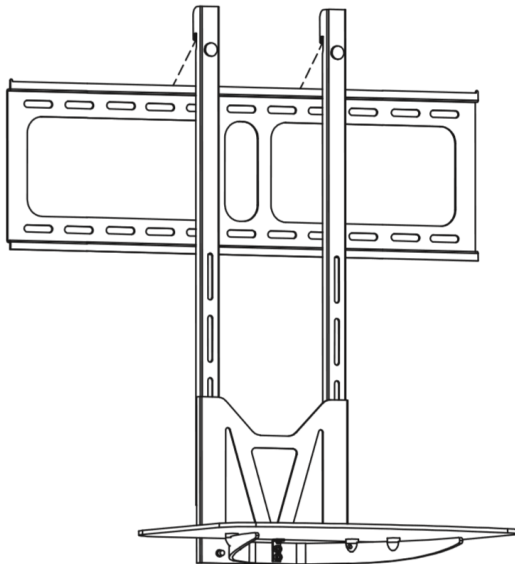
STEP 4

Slip shelf support pads (**V**) onto shelf support, and secure with 2.5mm Allen key (**W**). Rest glass shelf (**E**) on shelf support with pads, and secure with screw (**S**). DO NOT OVERTIGHTEN, as this could damage the glass.



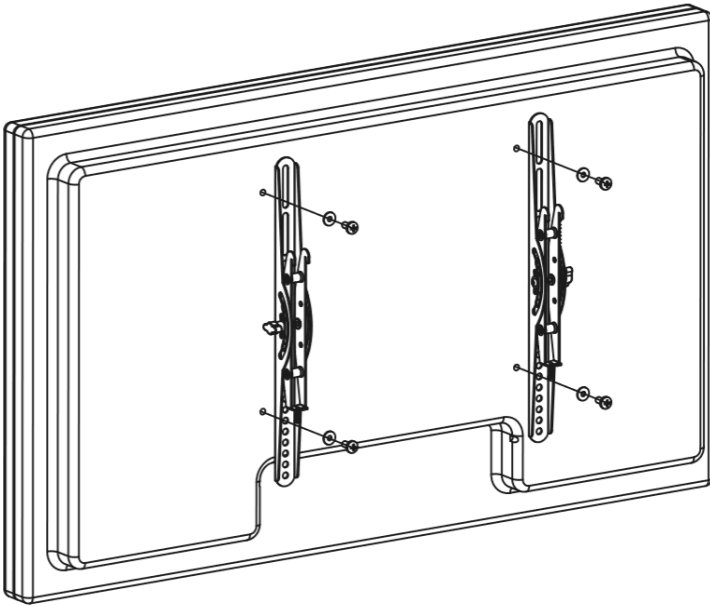
STEP 5

Hang shelf assembly onto TV plate (**A**), and secure with previously installed thumbscrews. Turn lower thumbscrews to adjust the angle of the shelf.



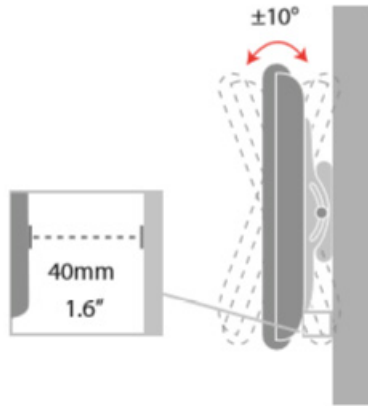
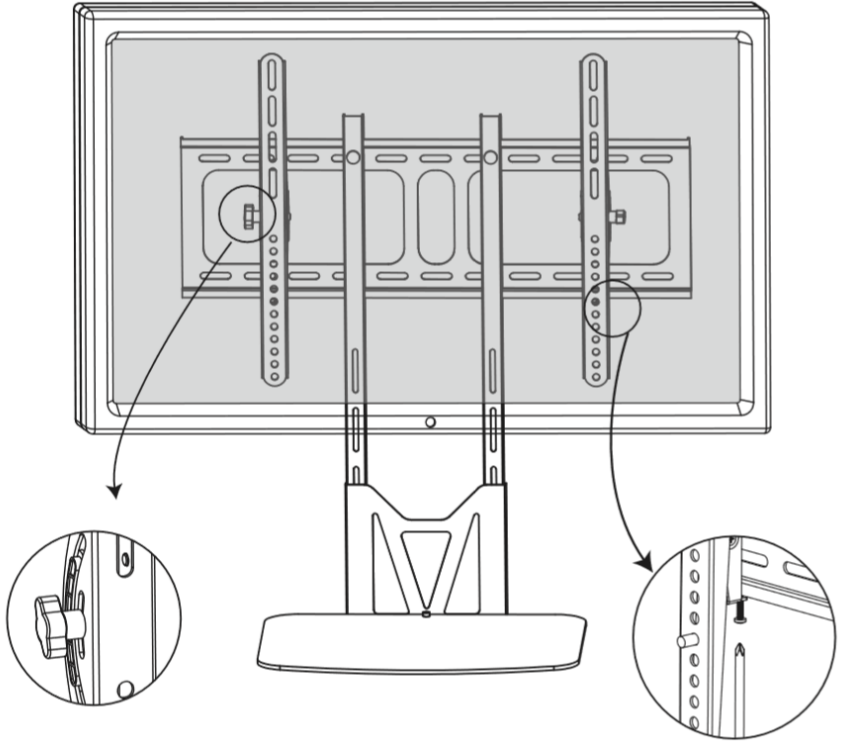
STEP 6

Assemble TV brackets (**B**) to TV using appropriate mounting screws (**G, H, I, J**) and washers (**K**). Ensure that VESA brackets are positioned with slots on top and holes on bottom, and with the tilt adjustment knobs facing away from each other.



STEP 7

Hang TV on TV plate (A) and secure with safety bolts underneath TV brackets (B).





Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.


 help@vivo-us.com

AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**

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AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**